

Code	Problème	Cause et Solution	Process (service technician)
E0	E0 on display.	<ul style="list-style-type: none"> • Test program for motor calibration was not set. • Motor alternative is not set. 	<ul style="list-style-type: none"> • Run test program and set the correct motor alternative.
E1	E1 on display.	<ul style="list-style-type: none"> • Open clamps/short circuit of the temperature sensor. • An error occurs if the connection between the control unit and the temperature sensor is interrupted or a short circuit between the temperature sensors. Washing program ends without heating. 	<ul style="list-style-type: none"> • Open clamps/short circuit of the temperature sensor. • Connectors, connection to NTC sensor. • NTC sensor.
E2	E2 on display.	<ul style="list-style-type: none"> • Open circuit of switch with door lock. • An error occurs if the door switch is not closed or if the signal is lost at the contact of the magnetic lock. Washing program stops and an error is displayed. If the water in the drum pump is switch on and the water is drained out. <p># Close the door and press Start button. If the machine does not start, close the door again and press the start key.</p>	<ul style="list-style-type: none"> • 4-023-2002. • It is necessary to enter the service menu and check if the cause of the fault is a voltage fluctuation (E40, E43). • In the event of a voltage fluctuation, no component is replaced.
E3	E3 on display.	<ul style="list-style-type: none"> • Water level is not reached. 4-027-1989 <p># To continue the program, it is necessary to press the Start button.</p> <p># Check that the water tap is open.</p> <p># Clean the filter on the inlet valve and inlet hose.</p> <p># Check water flow (minimum 3l in 15 seconds).</p> <p># Check if more users using the water at the same time.</p> <p># Check if appliance is leaking.</p> <p># Check the adequacy of the drain height.</p> <p># The drain hose must be secured and pinned to the pin on the back wall of the washing machine.</p> <p># Leakage on back side at the electrovalve. Repair regarding the information. 4-023-2204.</p>	<ul style="list-style-type: none"> • Valves. • Hose valve - soap dispenser. Limescale. • Aqueous stone on the cover of the soap dispenser. • Clean the detergent dispenser, siphon. • Leakage control.
E6	E6 on display.	<ul style="list-style-type: none"> • The water temperature is not reached. • Heater defect. • The error occurs if after finished heating step water temperature is more than 15 ° lower as required. • An error occurs if the temperature rise is less than 5 ° C within 10 minutes. <p># Too much foam. Run a program and if error repeats call authorized Service.</p> <p># Check water heating (during washing cycle touch the door glass with hand); if water is cold, heater shall be replaced.</p> <p># Check the adequacy of the drain height.</p> <p># The drain hose must be secured and pinned to the pin on the back wall of the washing machine.</p>	<ul style="list-style-type: none"> • Check the adequacy of the drain height. • Heater. • NTC sensor.
E7	E7 on display.	<ul style="list-style-type: none"> • Pumping error. Water level not falling under level 1. • The error occurs if water level does not fall below the hydrostat level after draining. When an error occurs for the first time in the washing program will automatically repeat draining step. When the error occurs a second time in a row, the washing program stops and displays an error 4-027-1984. • Powder overdosing can cause the appliance to malfunction (E11, E7, foaming, leaking at the dosing container). <p># Clean the filter.</p> <p># Check wall siphon, clean it.</p> <p># Check the pump turbine, clean it.</p> <p># Reduce the dosage of the powder (pre-concentrated detergents).</p> <p># Correct dosing of the powder according to the dirt and quantity of laundry.</p> <p># Restart the program.</p>	<ul style="list-style-type: none"> • Outlet hose. • Tub - filter hose clogged. • 4-023-2003. • Pump.

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E9	E9 on display.	<p># Check the water leaks on the inlet pipe, the bottom of the machine or on the ground (if case of visible traces of leakage, close the inlet valve). 4-023-2208</p> <ul style="list-style-type: none"> • Important: If there are no visible signs of water leakage, the fault is ignored <p># Reduce the flow by slightly closing the water supply tap</p> <p>#Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> • Repair regarding the information 4-023-2208
E10	E10 on display.	<ul style="list-style-type: none"> • Repair regarding the information 4-027-2122. 	<ul style="list-style-type: none"> • Repair regarding the information 4-027-2122.
E11	E11 on display.	<ul style="list-style-type: none"> • Overflow. • An error occurs when the pressure switch or pressure sensor detects the overflow. If the error is repeated 5x within two minutes, then the control unit switches off all the valves, the water is exhausted, the program stops. Error is displayed. • Powder overdosing can cause the appliance to malfunction (E11, E7, foaming, leaking at the dosing container). <p># In case the appliance dosing water uncontrollably . Close the inlet valve.</p> <p># In case the error is not detected:</p> <p># Reduce the dosage of the powder (pre-concentrated detergents).</p> <p># Correct dosing of the powder according to the dirt and quantity of laundry.</p> <p># Setting up the appliance.</p> <p># Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> • Valves. • Hydrostat. • Hydrostat cap.
E12	E12 on display.	<ul style="list-style-type: none"> • BLDC MOTOR error. <p># Restart the program.</p>	<ul style="list-style-type: none"> • It is necessary to enter the service menu where the error code is displayed accurately (E12.1, E12.2 ...). • Motor. • Control unit.
E12.1	E12.1 on display.	<ul style="list-style-type: none"> • Excessive load of the motor or power module. • Jammed laundry • The error is informative (cause: ball laundry, unsuitable load...). <p>#Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> • Improperly connected motor connector (180 ° inverted) 4-023-2216 • Check drum rotation. • Supply cord and connector. • Relavance of build in components, motor alternative need to be set. • Motor. 4-027-2131 • MCU.
E12.2	E12.2 on display.	<ul style="list-style-type: none"> • Motor power unit temperature sensor error. • An error occurs if the temperature sensor is not working properly. <p>#Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> • Relavance of build in components, motor alternative need to be set. • Run test program. • Power motor control unit.
E12.3	E12.3 on display.	<ul style="list-style-type: none"> • Relay of motor supply unit error. • The relay does not work or there is no connection to the network. The error is displayed after 5 trials. <p>#Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> • Supply cord and connector. • Power motor control unit. • Motor. 4-027-2131
E12.4	E12.4 on display.	<ul style="list-style-type: none"> • Defective motor power supply unit. • An error occurs if a short circuit or open terminals on semiconductors, resistors, capacitors, the motor are detected after an test program on start-up or a periodic test. <p>#Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> • MCU.
E12.5	E12.5 on display.	<ul style="list-style-type: none"> • Blocked motor rotor. • Incorrect load. <p># Correct drum load.</p> <p># Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> • Relavance of build in components, motor alternative need to be set. • Run test program. • Drum pulley. • Motor. 4-027-2131

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E12.6	E12.6 on display.	<ul style="list-style-type: none"> The excess temperature of the cooling unit of the motor power supply unit. An error occurs if the temperature of the heat sink or motor exceeds the permissible. The program is stopped for as long as the temperature value does not reach the desired temperature. The error is only visible in the service program. 	<ul style="list-style-type: none"> The error is informative (cause: ball laundry, unsuitable load...). Customer education without changing components. Relavance of build in components, motor alternative need to be set. Composition of the washing group (sealing, bearing assembly, door seal, belt). Possible cause of overheating of the heat sink on the power supply unit.
E12.8	E12.8 on display.	<ul style="list-style-type: none"> See technical information 4-027-2401. Communication time / communication error. Power unit communication error. <p>#Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> See technical information 4-027-2401. Supply cord and connector. Suitability of the connector (inner part of the connector), check for locking MCU housing folded Disconnect and reconnect the connector to the MCU
E12.10	E12.10 on display.	<ul style="list-style-type: none"> Fault occurs when maximum spinning revolutions are not reached. The error is only visible in the service program. 	<ul style="list-style-type: none"> If the customer has no problems with the operation, the error is ignored. The motor switches off after a few cycles. Motor. 4-027-2131 voltage.
E12.12	E12.12 on display.	<ul style="list-style-type: none"> An error occurs if the control unit or MCU in the machine is wrong <p>#Run a program and if error repeats call authorized Service.</p>	<ul style="list-style-type: none"> MCU. <p>#Control unit.</p>
E13	E13 on display.	<ul style="list-style-type: none"> Unbalanced laundry The error occurs when the laundry in the drum is not properly arranged. <p># Reload the drum. # Increase the amount of laundry and restart the program.</p>	<ul style="list-style-type: none"> If a charge was detected when the test program was started, error E13 will be displayed. Shock absorber. Check appliance layout.
E13.1	E13.1 on display.	<ul style="list-style-type: none"> A motor calibration error (unbalance) - deviation from the allowed calibration values of the appliance. Error appears only in the test program. 	<ul style="list-style-type: none"> Control the drum swinging. Belt. Motor. Place between drum and drum sealing. Bearings. Conformity of the built-in motor and programed control unit.
E13.2	E13.2 on display.	<ul style="list-style-type: none"> Motor calibration error (Inertia) - deviation from the allowed calibration values of the appliance. Error appears only in the test program. 	<ul style="list-style-type: none"> Check drum rotation. Bearings. Motor. Motor alternative is not set. Conformity of the built-in motor and programed control unit. If the customer has no problems with the operation, the error is ignored.
E22	E22 on display.	<ul style="list-style-type: none"> Error occurs when, door are closed, but lock does not initiate. The door is closed and button Start in pushed - Contact C is checked at all times. Washing program stops and an error is displayed. <p># Close the door and press Start button. If the machine does not start, close the door again and press the start key.</p>	<ul style="list-style-type: none"> 4-023-2002. It is necessary to enter the service menu and check if the cause of the fault is a voltage fluctuation (E40, E43). In the event of a voltage fluctuation, no component is replaced.
E23	E23 on display.	<ul style="list-style-type: none"> Error occurs when, door are closed, but lock does not release. The door is closed - Contact C is checked at all times. The error occurs at the end of the program, doors are closed, can not be opened. <p># Check that the water is drained out. Try to mechanically open the door.</p>	<ul style="list-style-type: none"> 4-023-2002. It is necessary to enter the service menu and check if the cause of the fault is a voltage fluctuation (E40, E43). In the event of a voltage fluctuation, no component is replaced.

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E24	E24 on display.	<ul style="list-style-type: none"> • Problem with the SW, door will not lock/unlock # Disconnect the plug from the main and connect it again. # In case a safety pumping is carried out after the appliance has been switched on, it is necessary to wait until the pumping has been completed # Door is opened. Restart the program 	
E37	E37 on display.	<ul style="list-style-type: none"> • SW of control unit is not compatible with the SW of power motor control unit 	•Control unit.
E40	E40 on display.	<ul style="list-style-type: none"> • Incorrect main voltage. • The mains voltage is not in the range (180 - 255 V). • The error is only visible in the service program 	•Voltage level.
E41	E41 on display.	<ul style="list-style-type: none"> • The voltage range is not in the range (49/51 Hz - 59/61 Hz). 	•Voltage frequency.
E42	E42 on display.	<ul style="list-style-type: none"> • Washing time exceeded. • Washing time longer than prescribed (more than 2 hours). # Incorrect drum load. # Cold water. # Low voltage. 	<ul style="list-style-type: none"> • Drum load. •Water temperature. •voltage. • Check the appliance.
E43	E43 on display.	<ul style="list-style-type: none"> •The error is only visible in the service program. •Low supply voltage between 180V and 200V. 	•Voltage level.
E44	E44 on display.	<ul style="list-style-type: none"> • The error is only visible in the service program. • Power supply voltage too high. • Supply voltage above 420V # Check the voltage level. 	•Voltage level.
SC	SC on display.	<ul style="list-style-type: none"> • SC on the display is not a fault 4-027-1979. • SC on display shows that the original program settings (temperature, rpm) have been changed. The reset settings are saved until you change them again. # To change the original settings, select the desired settings and save by pressing and holding the Start/Pause key for 5 seconds. 	
Flashing	LED No spin flashes	<ul style="list-style-type: none"> • Not a mistake. • If load was detected when the self-cleaning program was started, the Prewash key or the No spin key flashes (depending on the model). 	
Flashing	Flashing of Prewashing LED	<ul style="list-style-type: none"> • Not a mistake. • If load was detected when the self-cleaning program was started, the Prewash key or the No spin key flashes (depending on the model) 	
AC	AC on display.	<ul style="list-style-type: none"> • Not a mistake. • The ANTICREASE function that you have activated as part of the washing program is running. • The anti-crease function is performed after the end of the selected program, gently spinning the laundry. # If you want to interrupt the function, press the ON / OFF button. 	
CLF	CLF on display.	<ul style="list-style-type: none"> • Not a mistake. • Clean the filter. • Warning for reduced water flow during the draining phase. # Clean the filter. # Clean drain hose. # Clean drain or siphon. # The drain hose must be installed below the maximum and above the minimum height (see user manual). 	

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cln	cln on display.	<ul style="list-style-type: none"> • Drum Clean System Warning. • Not a mistake. After the washing program is completed, cln and End appear alternately on the display. # Self cleaning program must be run. # Too much foam. 	
Fd	Fd on display.	<ul style="list-style-type: none"> • Warning of the system for detecting excessive foaming during the washing program. # Rinse already washed laundry with a large amount of water without detergent. # We recommend choosing the Rinse Softening program. # Correct dosing of the powder according to the dirt and quantity of laundry. # Reduce the dosage of the powder (pre-concentrated detergents). 	
rh	rh on display.	<ul style="list-style-type: none"> • Not a mistake. • You have selected a pump stop. • Pump stop turn on when you want the laundry to remain soaked in the last rinsed water, which prevents creasing in case you cannot take it out of the washing machine immediately after washing.. 	
U:Lo	U:Lo on display.	<ul style="list-style-type: none"> • Too low voltage(< 180V). • If the device detects a voltage drop below 180V, the display shows U: Lo • In case that too low voltage has been detected several times during the operation of the program, on the display will U: Lo and END alternately flash at the end of the program. • Not a mistake #In cases where the supply voltage is less than 180V, the washing program stops and continues after the minimum supply voltage is reached. 	
U:Hi	U:Hion display.	<ul style="list-style-type: none"> • Voltage above 260V. • In case that the overvoltage has been detected several times during the operation of the program, on the display will U: Hi and END alternately flash at the end of the program. # Check power supply voltage. 	
E45	E45 on display.	<ul style="list-style-type: none"> • power fail or disconnection (turn off) any inductive load. # Run a program and if error repeats call authorized Service. 	<ul style="list-style-type: none"> •Supply cord and connector Pump •Supply cord and connector Valve •Pump. •Valve.
PF	• PF on display.	<ul style="list-style-type: none"> • Not a mistake. • PF or mentioned flashing is an indication that during the program operation there has been a power failure # Check the supply voltage. # To continue the program, it is necessary to press the Start button. 	
E36	E36 on display.	<ul style="list-style-type: none"> • Communication errors between the control unit (UI) and the power supply unit (PMCU). # Restart the program. 	<ul style="list-style-type: none"> •Communication. •Power supply unit. •Control unit.
PF/END	• PF/END on display	<ul style="list-style-type: none"> • Not a mistake • PF or mentioned flashing is an indication that during the program operation there has been a power failure • After the voltage was restored, the program automatically resumed and ended. • After the program has finished, a PF/EN warning is displayed to warn that a voltage error has occurred during operation 4-023-2316 	